

Example Error / Fault Codes on Samsung Systems

Error Code	Description	Error Code	Description
AE / A1 / AE1 / AE2	[Indoor Unit] Fault with the temperature sensor or the PCB	E1 / 21 / 22	Temperature Sensor / Heat Exchanger Sensor
EE / E3 / E4	[Outdoor Unit] Suggests a fault with the fan motor, coil sensor, or the PCB	54	Fan motor / capacitor issue
HE / H1 / H6	Signalling a problem with the high-pressure switch or a refrigerant leak	E5	[Indoor Unit] Sensor issue
LE	Comms issue between the indoor and outdoor units	E6	[Outdoor Unit] Sensor issue
E101 / 102 / 201 / 202	Comms issue between the indoor and outdoor units	E401	Potential Refrigerant Leak
E121	Controller will not initialise	E403	Signalling cold weather shut down
E177	Control PCB faulty	E407	Signalling an issue with the heat exchanger
E203	Inverter PCB not connected to main PCB	E425	Phase power rotation issue
E221	Temperature Sensor issue	E458	[Outdoor] Fan error
E231	[Outdoor Unit] Refrigerant Coil issue	E464	Signalling issues with compressor or inverter PCB
E251 / E416	Discharge Sensor - Compressor	E911	Flow Issue
E301	Signalling an abnormal temperature rise in the indoor unit. This could be caused by a clogged air filter, blocked vents, or issues with the indoor coil	E912	Flow issue – unexpected flow detected by sensor
E320	Compressor body sensor not plugged in / damaged	7-XXXX	Coil Frozen