

Fighter Series 360 / 370



I have hot water but no heating

We'd advise to initially check the mode your heating is in. Using the front panel, press operating mode and change the setting to see if this makes a difference.

How is the heat curve set? If fully anti-clockwise – there may be little heating demand being created.

A call or site visit may be necessary for further investigation should this not resolve the issue.

The electric seems to be tripping.

If you suspect the heating system is the cause, we advise turning this off until a site visit can be arranged.

Why am I using more energy than normal?

Generally, a site visit would be recommended to diagnose – however it is common for usage to increase where settings have been adjusted or demand on the system has been increased – i.e. thermostats turned up.

What do alarms LP, HP mean?

Low Pressure / High Pressure. To establish whether either are 'true' alarms, we'd initially advise turning the whole system off and on again after 15 or so minutes. Sometimes relays can get stuck and alarm unnecessarily needing to be reset.

Failing this, a site visit may be needed to establish if there is a blockage or air in the system.

Note - 370 models may also display a spanner symbol.

There is a sewerage type smell coming from the unit – what is this?

At the bottom on the unit there is a defrost tray, which is usually connected to a waste pipe shared by other outlets in the home. If this becomes blocked with debris, waste water can unfortunately back up and escape here.

Strong smells accompanying this, may indicate a seal on the waste trap have perished and should be replaced.

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Front Panel

Hot Water Symbol – When the extra hot water function is activated this will be displayed.

Supplement Symbol – Displayed when supplement energy is connected i.e. immersion heater on.

Compressor Symbol – Indicates when the compressor is operational.

Operating Mode – This button is used to set the operating mode required. i.e. winter or summer mode.

Extra Hot Water Button – This will in part, temporarily increase the temperature of your hot water for a set period of time.

Fan Speed Button – This will temporarily increase the speed of the fan before returning to normal. Note it will not function if turned off.

Fan Symbol – Indicates when the fan is operational.

Heating System Symbol – Indicates when the circulation pump is operational.

Defrosting Symbol – Indicates that evaporator defrosting is in progress.

Plus and Minus buttons to scroll forwards and backwards through the menu system.

Enter button – in part, providing confirmation to changes made.

This dial changes the heating curve. Right to increase, left to decrease.



Fighter Series 200 / 205



What do each of the lamp indicators mean on the front panel?

Top Light – A solid light shows the compressor is running. A flashing light refers to an active alarm.

Middle Light – Indicates the unit is in defrost mode which could be due to either low temperatures, a lack of air flow or dirty filters. We advise checking that all ceiling air vents are open and able to allow free flow of air.

Bottom Light – The immersion function is active.

Which mode should my system run in?

Using the mode switch/dial you can select the following modes:

0 – [Unit off]

1 – ['Summer'] Full heat recovery mode, no assistance from immersion.

2 – ['Winter'] or colder weather. Full heat recovery mode, with top up from immersion if required.

3 – [Immersion] Intended to be used in emergencies when usual heat recovery mode cannot operate.

There is a loud vibration sound – should I turn the system off?

Sometimes the external casing, if not sitting flush, can attribute to noise production.

If this is not believed to be part of the issue, there are some key areas that we would suggest for initial review. Either fan, circulation pump or compressor feet failure would be the most common issues found. There should be no initial need to turn the system off in these cases.

A HP alarm is showing on my display, what does this mean?

The most common cause for this alarm on the system is down to air. We would advise a professional is contacted to bleed the system.

My heating isn't coming on even though I have turned the thermostat up.

The system prioritizes hot water over heating and must first ensure this can be maintained before delivering the demand for heating.

If further issues persist, a professional should be enlisted to review.